



Fundraising Statement & Donor Charter

Registered Charity Number 20041090 | CHY 13310 | Company Number 254744

1. Our commitment

Ballet Ireland (The National Ballet of Ireland CLG) is a registered charity under the Charities Act 2009. We are grateful to everyone who supports our work, and we are committed to fundraising in a way that is respectful, honest and open, so that donors and prospective donors can have full confidence in us.

Ballet Ireland follows the Charities Regulator's Guidelines for Charitable Organisations on Fundraising from the Public (2017) and complies with the Charities Governance Code. Our Board of Directors is responsible for our approach to fundraising, has considered the Guidelines, and is satisfied that we meet the standards they set out.

2. How we raise funds

Our income comes from a combination of public funding (including the Arts Council), box office and fees, and the generosity of individuals, companies, trusts and foundations. We raise funds from the public through:

- Friends of Ballet Ireland membership and individual donations;
- corporate partnerships and sponsorship;
- applications to trusts, foundations and other funders; and
- specific appeals and campaigns.

Whenever we ask for support, we will say clearly what the funds are for.

3. Our Donor Charter

We promise that you, as a donor or prospective donor, will:

- be informed of our mission and of how we intend to use donated funds;
- be informed of who serves on our Board of Directors, and be assured that the Board exercises prudent judgement in its stewardship responsibilities;
- have access to our most recent annual report and audited financial statements;
- be assured that your gift will be used for the purpose for which it was given;
- receive appropriate acknowledgement and recognition, or remain anonymous if you prefer;
- be told whether the person asking you for a donation is an employee, a Board member, a volunteer or a third party acting for us;
- have your personal information handled securely and confidentially, in line with data protection law;
- be able to ask us at any time to stop contacting you, or to remove your details from our mailing lists;
- never be put under undue pressure to give;
- receive prompt, truthful and forthright answers to your questions; and
- have easy access to our procedure for giving feedback and making complaints.

4. How we use your donation

- We describe our activities and needs accurately, and donations are used solely to further Ballet Ireland's charitable objectives as set out in our Constitution.
- Where a donation is made for a specific purpose, that wish will be honoured.
- When we invite the public to give to a specific purpose, such as a capital campaign, we will say in advance how any shortfall or surplus will be handled.
- If we receive restricted funds that cannot realistically be applied to their intended purpose within a reasonable time, we may apply them to a purpose as close as possible to the original one. We will tell donors about any such change and, where practical, contact the individual donors concerned.
- All donations are recorded in our accounting system, receipts are issued, and donors are acknowledged in our programmes, publications or website unless they ask otherwise.

Donations of €250 or more in a year may qualify for tax relief under the Charitable Donation Scheme, which allows Ballet Ireland to claim back tax on your gift at no extra cost to you. Please contact us for details.

5. Transparency and accountability

- Our annual report and audited financial statements are published on our website and filed with the Charities Regulator, where they are publicly available on the Register of Charities.
- The members of our Board of Directors are listed on our website.
- Our accounts are audited each year by an independent external auditor appointed by the Board.
- Our internal financial controls are designed to ensure that all funds are used effectively and to minimise the risk of misuse.
- We will record and publish in our annual report and financial statements details of any gift, including gifts in kind, that we judge could be seen to have the potential to influence the independence of our decision-making.
- We are not obliged to accept anonymous donations. Where a donor asks for anonymity and we accept the gift, their identity will be protected and the other details of the gift will be recorded and published.
- We reserve the right to decline a donation.
- The Board reviews our fundraising strategy regularly to ensure our activities remain focused on our charitable objectives, and that risks are identified and managed in good time.

6. Who asks you for donations

Fundraising on behalf of Ballet Ireland is currently carried out by our own staff and Board. Anyone who asks for a donation on our behalf must make clear whether they are an employee, a Board member, a volunteer or a third party. If we engage a third-party fundraiser, fundraising platform or volunteer fundraiser, this will be covered by a written agreement requiring them to meet the same standards as we do.

7. Protecting donors and their information

Vulnerable donors

We will never knowingly accept a donation from someone who does not appear to have the capacity to make an informed decision, or who appears to be under pressure to give. If we have concerns, we will stop the conversation and, where appropriate, decline or return the gift. If you have made a donation in error, please contact us and we will consider a refund.

Your personal data

We process donors' personal data in line with the General Data Protection Regulation (GDPR) and the Data Protection Acts 1988–2018. We do not sell, rent or share donor information with third parties for their own purposes. You can ask us at any time to change how we contact you, or to stop contacting you. Full details are in our Privacy Policy on our website.

8. Feedback and complaints

We welcome all feedback, positive and negative, and we treat any clear expression of dissatisfaction that calls for a response as a complaint. You can contact us in writing, by phone, by email or in person:

Address: Ballet Ireland, Agher, Summerhill, Co. Meath, A83 WK70

Telephone: +353 46 955 7585

Email: info@balletireland.ie

Monday to Friday, 9.00am to 5.30pm.

- If you contact us in person or by phone, we will try to resolve the matter there and then.
- If you write or email, we will acknowledge your complaint within 7 working days and do everything we can to resolve it within 21 working days. If this is not possible, we will explain why and give you a new date.
- If you are not satisfied with our response, you may write to the Chair of the Board at the mailing address above, marked "For the attention of the Chair". The Chair will ensure your appeal is considered at the next Board meeting and will respond to you within two weeks of that meeting.
- If you remain dissatisfied, you can raise a concern about a registered charity with the Charities Regulator (www.charitiesregulator.ie).

Complaints are recorded and reported to the Board, so that we can learn from them and improve. Our full Feedback and Complaints Procedure is available on our website.

9. Governance and related policies

Ballet Ireland complies with the Charities Governance Code and submits its annual compliance record to the Charities Regulator. We operate in line with Irish employment and equality law, and our approach to equality is set out in our Equality, Diversity and Inclusion Policy & Action Plan. Other relevant documents published on our Governance page include our Constitution, annual reports and audited accounts, Privacy Policy, Child Safeguarding Statement and Feedback & Complaints Procedure.

This statement was reviewed by the Board in September 2026. This document is reviewed by the Board periodically.